

User Guide Live Button



Business

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Welcome

**This guide
will accompany
you throughout
the learning
process and use
of the Live Button.**



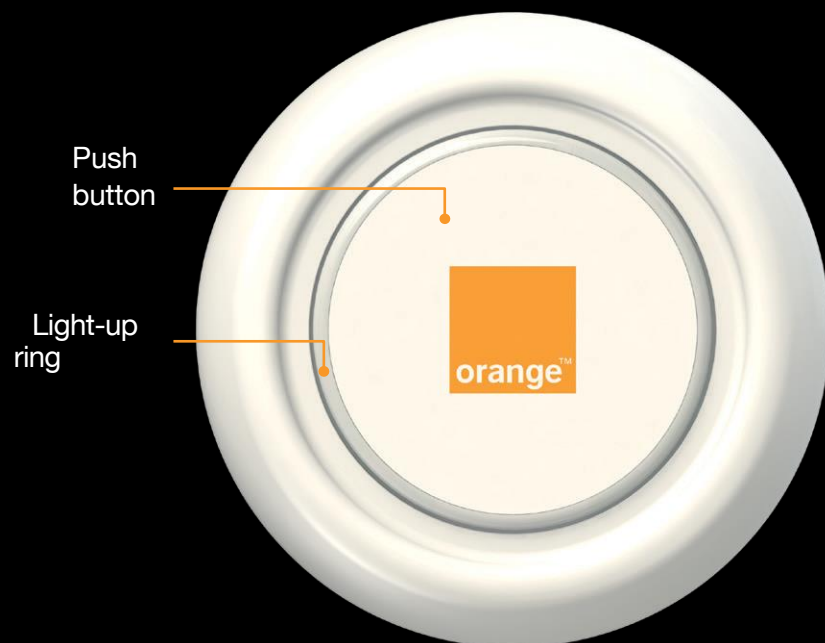
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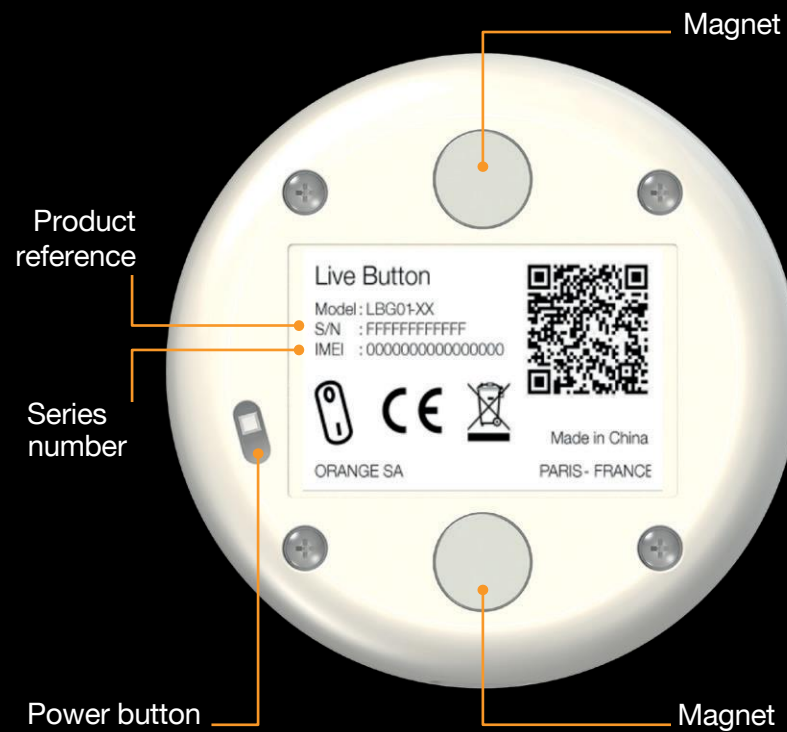


Presentation of the Live Button

Top



Bottom





Pack contents

1 Live Button



1 Charging cable



For customers that choose the HUB option, you will also receive a USB charging cable for the HUB and a power supply allowing you to charge multiple Live Buttons at once.

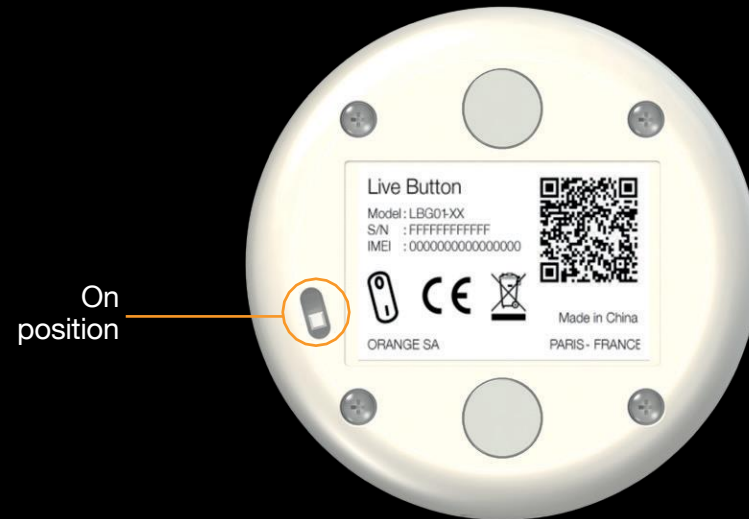


Step 1:

Turn on the Live Button

How to turn on the Live Button?

- In order to see the label, turn the button over that so the bottom side is visible.
- Using a thin tool (ex: a paper clip, the tip of a pen), move the switch down and put it in the “on” position.





Step 2: Charge the Live Button

Before using the Live Button, be sure to charge it.

How to read the Live Button battery level?



- A blinking ring of green light indicates that the charge level is sufficient. The speed of this blinking varies according to the Live Button configuration that was completed beforehand by your fleet manager.



- In contrast, when the ring blinks orange, it is necessary to recharge the Live Button.

How to charge the Live Button?

2 possibilities exist according to the equipment chosen by your fleet manager.

- Charge one Live Button: this operation is done with the USB cable. It entails plugging the micro-USB into the Live Button and then plugging the USB into a power source (PC, charger, etc.).
- Charge multiple Live Buttons simultaneously: this operation is done with the USB cables, the HUB, and the power supply. Plug each Live Button into the HUB via a USB cable. Connect the HUB to a charger which you then plug into an electrical outlet.

During the time that the button is charging, the ring of light blinks orange. Once the Live Button is charged, the ring of light turns off.

Charging time is approximately 2 hours.

The Live Button has a 700 mAh battery.

Battery life varies according to the frequency of use and the number of times that the button is pushed. See indications below (that have no contractual value):

- For the LTE-M version, the battery life index* is evaluated at 6 months to 1 year, for a use equivalent to one button push per day.
- For the LPWAN version (LoRaWAN®), the battery life index* is evaluated at 1 to 2 years maximum, for a use equivalent to one button push per day.

* Value indicated has no contractual value.



Step 3 :

Install the Live Button

How to install the Live Button?

- The Live Button can either be placed on a flat surface (shelf or other) or mounted on a metallic structure using its two magnets.
- Be careful not to place the Live Button on an unstable surface in order to avoid any possible shocks or falls.



Step 4 :

Use the Live Button

Push the Live Button

Send a message

Confirm that the message was sent

The Live Button reacts to multiple types of pushes.

- A short push
- A multi-push
- A long push

Speak to your fleet manager to know what kind of push is necessary to trigger an action, and what kind of actions will be triggered.

Be careful not to push too hard on the Live Button. A small amount of pressure is enough to trigger an action.



Step 4 :

Use the Live Button

Push the Live Button

Send a message

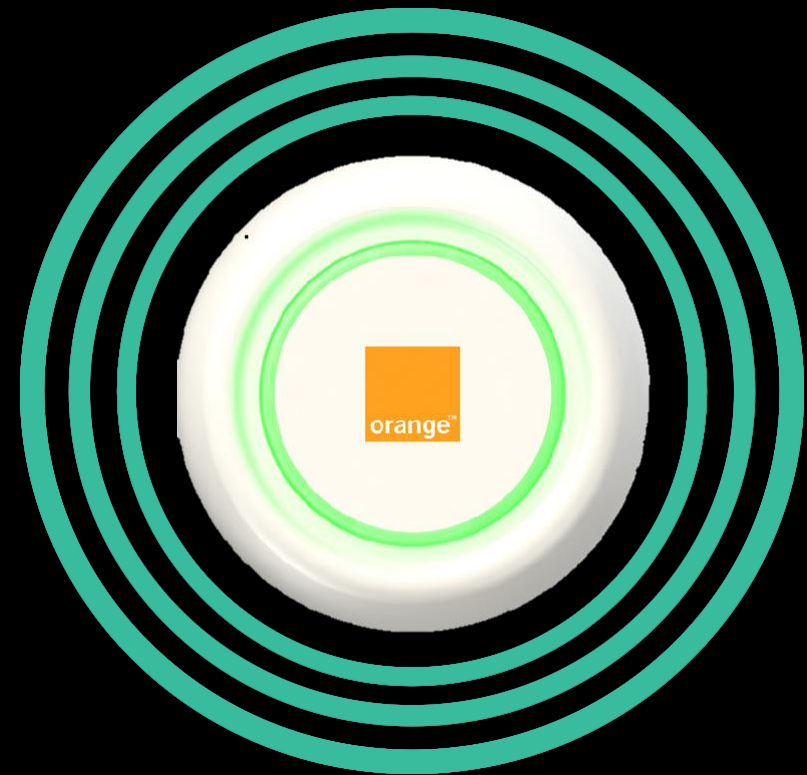
Confirm that the message was sent

How to send a message?

- After pushing the Live Button, a message is sent via the network.
- During the transmission of a message, the ring of light will blink green (the brightness varies).
- The transmission takes around ten seconds. If the transmission takes longer than a minute, a transmission error is generated.

Please note :

If needed, you are able to send a new message while the previous message is being sent.





Step 4 :

Use the Live Button

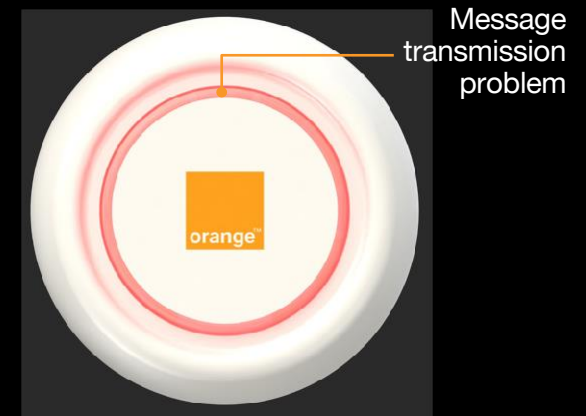
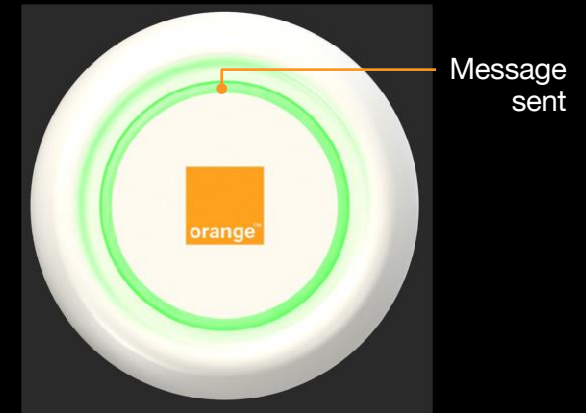
Push the Live Button

Send a message

Confirm that the message was sent

How to know if a message was sent successfully?

- The Live Button blinks green in order to confirm that a message was successfully sent across the network.
- If there is a problem transmitting the message, the Live Button blinks red.
This means :
 - Either the action was not completed because the button was not pushed correctly.
 - the short push was too slow or too fast
 - the multi-push involved too many or not enough pushes
 - the long push was too slow or too fast
 - Or the message could not be sent on the network (due to a network problem, insufficient network coverage, etc.).





Support

Encountering a problem	Verification to complete
The Live Button does not blink green during a push.	First, verify that your Live Button is turned on. In order to do this, turn the button over and refer to the previous section “Turn on the Live Button.” Next, verify that the button is charged. In order to do so, refer to the previous chapter “Charge the Live Button.” If the problem persists, contact your fleet manager.
When the Live Button blinks orange.	This signifies that your button needs to be charged. It should be charged with the USB cable supplied with the button.
If the Live Button blinks red.	This signifies that a message could not be sent. Your Live Button will attempt to resend the message according to the configuration previously chosen by your fleet manager. If the problem persists, contact your fleet manager.
If the Live Button does not charge.	Contact your fleet manager.
If the Live Button does not vibrate.	If your button was initially configured to vibrate, contact your fleet manager.
If the Live Button does not beep.	If your button was initially configured to beep, contact your fleet manager.



Precautions for use

- Be careful **not to expose** the Live Button **to moisture or water**.
- If the Live Button comes into **contact with a liquid** or a chemical substance that spreads to the interior of the button, **immediately cut the power** and stop using the Live Button to avoid any risk of fire.
- Be careful **not to expose** the Live Button **to the sun**. Do not install the button next to a heat source (maintain a minimum distance of 50 cm from all heat sources).
The Live Button must stay in a room with a temperature below +35°C.
- In case of a malfunction, **do not try to open** the Live Button as this risks damaging the battery. In all cases, contact your fleet manager.
- **To clean** the Live Button, do not use water or any cleaning products.
A dry cloth is sufficient.
- **Battery warning :**
 - Do not dispose of a battery into fire or a hot oven, or mechanically crush or cut a battery, that can result in an explosion
 - Do not leave a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas
 - Do not expose the battery to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas



Warranty / Conformity & Recycling

Warranty

- The Live Button equipment has a two year warranty (excluding the battery).
- The battery has a one year warranty.
- Please speak to your fleet manager if you need to utilize the warranty.

Declaration of conformity

- At present, Orange declares that the Live Button equipment conforms to the fundamental requirements and other relevant provisions of **RED 2014/53/EU**.
- Consult the declaration of conformity on live-button.orange-business.com/compliance
- Live Button equipment is **CE** and **RoHS 2011/65/EU** certified.

Open sources

- The Live Button embedded software includes open sources components.
- Consult the list of components and associated licenses on live-button.orange-business.com/legal.

Recycling

- The Live Button contains a lithium battery that must be recycled or collected properly.
- Speak to your sales representative to find out how best to recycle the battery.



Product characteristics

Live Button

- Dimensions: 65mm diameter x 20mm height
- Weight: 45 grams
- Functional temperature: 0° to +35°C
- 4 LED RGB
- Battery: 700mAh
- Vibration, beeping
- Lithium ion battery 700mAh
- Charge via USB cable
- 5V input power supply – 2A maximum
- WAN connectivity: LPWAN Orange (LoRaWAN®) network or Orange (LTE-M) cellular network depending on the version chosen by your fleet manager.

1 charging cable

- Cord length: 30cm
- Connector 1: USB
- Connector 2: mini-USB type B



Find this manual on the Live Button site:
<https://live-button.orange-business.com>



To learn more, contact your sales representative
or visit www.orange-business.com